

# Privacy Policy

**Updated: March 2023**

We at Pools Wallet (together with our affiliates, "Pools Wallet", "we", "our" or "us") respect your privacy and are strongly committed to keeping secure any information we obtain from you or about you. This Privacy Policy describes our practices with respect to Personal Information we collect from or about you when you use our website and services (collectively, "Services"). This Privacy Policy does not apply to content that we process on behalf of customers of our business offerings. Our use of that data is governed by our customer agreements covering access to and use of those offerings.

## What Information Do We Collect?

While using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to Pools Wallet, for a better experience. We will keep the information you provide and use it as described in this privacy statement.

**Contact Information:** If you contact us for support or to request information about our services, we may collect your name and email address or phone number to address your inquiries or respond to your requests. Our mobile app collects certain information from users, including their email address. This information is used to provide users with access to the app's features and services.

**Usage Information:** We may also collect information, like your IP address and browser type or operating system, along with other usage statistics to address customer support needs or improve our service.

**Device Information:** We may collect device-related information such as the type of device you use to access Pools Wallet, the device's operating system, version and mobile network information to ensure that our service works properly on your device.

**Location Information:** We may also collect your location data to enhance your experience by providing location-based services and ads that match your location.

**Log Data:** We may receive log data whenever you access our website, which includes your internet protocol (IP) address, browser type and settings, the date and time of your request, and your interactions with our website.

**Usage Data:** We may automatically collect information about how you use our service, such as the features you use, the content you view or engage with, and the actions you take, including your time zone, country, the dates and times of access, user agent and version, type of computer or mobile device, computer connection, and IP address, to improve our service and enhance your experience.

**Analytics:** We may use various online analytics tools that use cookies to analyze how users engage with our Pools Wallet service and improve your user experience when using our service.

## **How Do We Use the Information?**

Providing you with our Pools Wallet service, which includes responding to your inquiries, messages, and providing you with personalized search results and information.

Improving and enhancing our service, including identifying usage patterns, user preferences, diagnosing server issues, and enhancing overall user experience.

Communicating with you about our services and customer support, including notifications, and updates, and responding to any queries or concerns you may have.

Delivering relevant advertising and marketing materials based on your search history and preferences to improve the relevance of marketing campaigns.

Complying with legal requirements and enforcing our rights. This includes meeting national security and law enforcement requirements, protecting our rights and property, and preventing fraud and other illegal activities.

## **Will We Share Your Personal Data With Third Parties?**

Information about our users is an important part of our business and we are not in the business of selling our users' personal information to others. We may transfer personal data to our service providers or third parties in connection with Pools Wallet's operation of its business, as certain features on Pools Wallet rely on various third-party products and services (collectively "Third Party Services"), . These third party services providers only have access to certain Personal Information, such as your public Wallet addresses, to perform their functions and may not use it for other purposes. Furthermore, they must process the personal information in accordance with our contractual agreements and only as permitted by applicable data protections laws. Business transfers: As we continue to develop our business, we might sell or buy other businesses or services. In such transactions, user information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy notice (unless, of course, the user consents otherwise). Also, in the unlikely event that Pools Wallet or substantially all of its assets are acquired, users' information will be one of the transferred assets. We may share non-personally identifiable information publicly and with our partners- like publishers, advertisers, developers, or right holders.

## **Cookies and Other Tracking Technologies**

We use cookies to operate and administer our Pools Wallet service, and improve your user experience. A "cookie" is a piece of information sent to your browser by a website you visit. You can set your browser to accept all cookies, reject all cookies, or notify you each time a cookie is offered. However, please note that refusing a cookie may prevent you from using certain features of our website or negatively affect the function and display of our website. For more information on cookies, please visit [All About Cookies](#).

## **Data Storage and Security**

We take appropriate measures to protect your personal information from unauthorized access, use, disclosure, or destruction. We use a variety of security technologies and procedures, including encryption, to help protect your personal information from unauthorized access, use, or disclosure. However, no transmission of data over the Internet or mobile network can be 100% secure.

## **Retention of Your Personal Information**

We keep your personal information only for as long as we need it to achieve the purposes for which we collected it. We may keep your personal information for as long as permitted or required by law, or as needed to comply with our legal obligations, resolve disputes, and enforce our agreements.

We regularly review our retention policies and practices to ensure that we are not keeping personal information for longer than we actually need it. Once personal information is no longer necessary for the purposes we collected it, we will delete or anonymize it in a secure and irreversible manner.

## **Children's Privacy**

We do not knowingly collect personal information from individuals who are under the minimum age required by law. To use our services, you must be at least 18 years old or the age of majority in your jurisdiction (whichever is greater). Individuals under the applicable age may only use our services through a parent or legal guardian's account with their involvement and explicit permission.

## **Your Choices and Rights**

You have certain rights regarding your personal information, including the right to access, correct, delete, or transfer your data, as well as the right to withdraw your consent to the processing of your personal information. If you wish to exercise any of these rights, please contact us at the information below. We will respond to your request within a reasonable timeframe.

## **Changes to this Privacy Policy**

We may update this Privacy Policy occasionally to reflect changes in our information practices. If we make any material changes, we will notify you by email or by posting a notice on our website. Your continued use of our service after any such changes constitutes your acceptance of the updated Privacy Policy.

## Contact Information

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at the following email address: [contact@poolsclub.com](mailto:contact@poolsclub.com)

Thank you for using Pools Wallet.